

Resetting Your Handheld

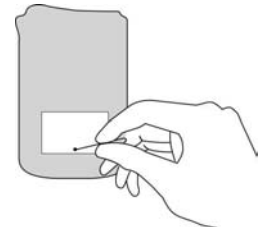
If your handheld freezes, has a “fatal error,” won’t beam, or is otherwise acting strangely, try resetting it.

There are several kinds of reset.

◆ Soft reset

This does not erase your data. Try this first.

To perform a soft reset, simply insert a paperclip or reset tool into the reset hole on the back of your handheld.

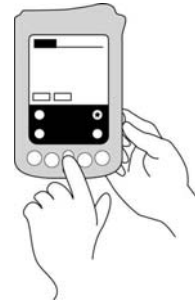


Soft reset

◆ Warm reset

This does not erase your data. Try this if a soft reset doesn’t work.

To perform a warm reset, insert a paperclip or reset tool into the reset hole in the back of your handheld while holding the up-scroll button (or the up direction of the 5-way navigator).



Warm reset

◆ In-cradle reset

This does not erase your data. Try this if you are having problems with charging or with your batteries.

To perform an in-cradle reset, insert a paperclip or reset tool into the reset hole in the back of your handheld while the handheld is in the cradle or plugged into a charger. This will reset the circuitry of the device.



In-cradle reset

◆ Hard reset

WARNING: This will erase all of your data, restoring your handheld to the original factory condition. Do this only as a last resort and only after you have sync’d and backed up your data.

To perform a hard reset, insert a paperclip or reset tool into the reset hole in the back of your handheld while holding the power button down. Don’t release the power button until you see the Palm Powered logo. You will then see a message that says, “Erase all data? YES = ‘up’ button NO = any other button.” To proceed with the hard reset, press the up scroll button (or the up direction of the 5-way navigator).



Hard reset